

LIMESTONE AND BRACKEN CABLEVISION



VIDEO AND INTERNET SERVICE CATALOG

**Watch Your
Favorite
Shows
Where You
Want, When
You Want**

**High Speed
Internet
To Fit
Your
Lifestyle**

**Multiple
Packages
At
Affordable
Prices**



PERFORMANCE
—BROADBAND—

POWERED BY LIMESTONE CABLEVISION



**Service Issues? Let Us Know! Please Don't
Assume Service Issues At Your Home Or
Business Have Been Reported**

**For Customer Service, To Report An Outage
Or For Technical Problems Call
606-564-9220 Or Toll Free 800-264-3572**

**Office Hours: Monday-Friday 8:30-5
Saturday 8:30-Noon
626 Forest Avenue, PO Box 100
24 Hour Tech Support Available**

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BASIC \$58.95

Column 1 = TV Column 2 = Converter Column 3 = Channel Name

channels 2 through 22 excluding HBO [20] and Showtime [22]

2	2	ion	15-16	108	WKYT RADAR	17-17	129	LAFF
3	3	WKYT	15-17	109	DABL	18-3	130	WSTR HD
4	4	LOCAL	16-1	110	WLEX HD	18-4	131	Antenna TV
5	5	WLWT	16-2	111	GRIT	18-5	132	Comet
6	6	WXIX	16-11	115	WLWT HD	18-6	133	TBDTV
7	7	QVC	16-12	116	MeTV	18-7	134	DABL
8	8	WLEX	16-13	117	Story	18-11	135	WKRC
9	9	WCPO	16-14	118	GetTV	18-12	136	The CW
10	10	WFTM FM 95.9	17-3	120	WXIX HD	18-13	137	STADIUM
11	11	WSTR	17-4	121	WXIX H&I	19-3	140	KET1
12	12	WKRC	17-5	122	WXIX Circle	19-4	141	KET2
13	13	WKMU	17-6	123	GRIT	19-5	142	KETKY
14	14	CET	17-7	124	TruCrime	19-6	143	KET Kids
15-1	100	ion	17-13	125	WCPO HD	19-13	145	CET
15-2	101	GRIT	17-14	128	COURT TV	19-14	146	CET Create
15-3	102	COURT TV	17-15	127	Bounce	19-15	147	CET Arts
15-13	105	WKYT-HD	17-16	126	Scripps	21	21	HSN
15-15	107	WKYT Circle						

HBO HD \$15.95 or Showtime \$21.95

PREFERRED \$111.95

channels 2 through 22 excluding HBO [20] and Showtime [22]

23	WFTM FM 95.9	46	Golf Channel	70	OWN
24	WFTM AM 1240	47	Outdoor Channel	71	Oxygen
25	QVC	48	USA Network	72	SYFY
26	HSN	49	FX	73	AMC
27	Disney Junior	50	FXX	74	HDNet Movies
28	Disney Channel	51	TBS	75	AXStv
29	Nickelodeon	52	TNT	76	AccuWeather
30	Cartoon Network	53	A&E	77	The Weather Channel
31	TVLand	54	History	78	WFTM FM 95.9
32	Freeform	55	Travel Channel	79	BET
33	Animal Planet	56	TLC	80	MTV
34	Paramount Network	57	National Geographic	81	VH1
35	Comedy Central	58	Food Network	82	CMT
36	ESPN	59	HGTV	83	gac family
37	ESPN2	60	RFD-TV	84	Trinity Broadcasting
38	ESPNu	61	Discovery	85	EWTN
39	SEC Network	62	truTV	86	NewsNation
40	SEC Network Alternate	63	E! Entertainment	87	C-Span
41	ACC Network	64	Hallmark Channel	88	C-Span2
42	Fox Sports Ohio	65	Hallmark Movies & Mystery	89	CNN
43	Fox Sports 1	66	Lifetime	90	HLN
44	TVG Network	67	Lifetime Movie Network	91	CNBC
45	TVG2	68	Bravo	92	MSNBC
		69	ID	93	Fox News Channel
				94	Fox Business

PRIME

\$127.95

Preferred Cable, 1 converter & remote, ppv, tv guide & music channels

MAXIMUM

\$141.95

includes Prime and channels 200 through 265

200	Discovery Family	228	Golf Channel	250	Nat Geo WILD
201	nickTOONS	229	DISCOVERY Life	255	Turner Classic Movies
202	DisneyXD	231	FS2	256	IFC
203	nickjr.	235	OWN	257	FX Movie Channel
204	Teennick	236	Game Show Network	258	Bravo
205	UNIVERSAL KIDS	239	HGTV	259	StarzENCORE Action
210	MTV2	240	Destination America	260	StarzENCORE Classic
211	CMT Music	241	SCIENCE channel	261	StarzENCORE Suspense
212	MTV Classic	243	American Heroes Channel	262	StarzENCORE Black
213	NickMusic	244	FYI	263	StarzENCORE Westerns
214	BET Soul	245	Vice on TV	264	StarzENCORE
225	ESPNNews	246	WE tv	265	StarzENCORE Family
227	FX	247	Cooking Channel		

SUPREME

\$151.95

includes Maximum plus either Showtime/Movie Channel Pack or HBO/Cinemax Pack

EXTREME

\$171.95

includes Maximum plus both Showtime/Movie Channel Pack and HBO/Cinemax Pack

ULTIMATE

\$177.95

includes Extreme and Starz Pack

Pay Per View

301-307 InDemand 396 Hot Choice 397 COEDS 398 Brazzers TV 399 Playboy

Starz Pack

\$9.95

410 Starz 411 Starz Edge 412 Starz Cinema 413 Starz Kids & Family

Showtime/Movie Channel Pack

\$21.95

420	SHOWTIME	423	SHONEXT	426	SHOWomen	429	MovieChannel Xtra
421	SHOWTIME 2	424	SHOfamilyZONE	427	Flix		
422	SHOWCASE	425	SHOEXTREME	428	MovieChannel		

HBO/Cinemax Pack

\$15.95

430	HBO	433	HBO Family	440	CINEMAX
431	HBO 2	434	HBO Comedy	441	MOREMAX
432	HBO Signature	435	HBO Zone	442	ACTION MAX

443 THRILLER MAX
NOW INCLUDING
HBOmax

MUSIC CHANNELS

901	Hit List	917	Rock Hits	934	Classic Country
902	Max	918	Classic Rock	935	Contemporary Christian
903	Dance/Electronica	919	Soft Rock	936	Pop Latino
904	Indie	920	Love Songs	937	Musica Urbana
905	Hip-Hop and R&B	921	Pop Hits	938	Mexicana
906	Rap	922	Party Favorites	939	Tropicales
907	Hip-Hop Classics	923	Teen Beats	940	Romances
908	Throwback Jamz	924	Kidz Only	941	Sounds of the Season
909	R&B Classics	925	Toddler Tunes	942	Stage & Screen
910	R&B Soul	926	Y2K	943	Soundscapes
911	Gospel	927	90s	944	Smooth Jazz
912	Reggae	928	80s	945	Jazz
913	Rock	929	70s	946	Blues
914	Metal	930	Solid Gold Oldies	947	Singers & Swing
915	Alternative	931	Pop & Country	948	Easy Listening
916	Adult Alternative	932	Today's Country	949	Classical Masterpieces
		933	Country Hits	950	Light Classical

Watch What You Want When You Want!






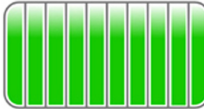
**Watch TV Everywhere is included in your
Limestone & Bracken Cable subscription -
See page 9 for more information!**



PERFORMANCE —BROADBAND—

POWERED BY LIMESTONE CABLEVISION

The Fastest Speeds in Mason and Bracken Counties

Good for up to 6 Devices at a Time	Good for up to 12 Devices at a Time	Good for up to 19 Devices at a Time	Good for up to 30 Devices at a Time
			
↓ 50 Mbps ↑ 5 Mbps	↓ 100 Mbps ↑ 10 Mbps	↓ 150 Mbps ↑ 20 Mbps	↓ 200 Mbps ↑ 30 Mbps
<small>*Light Streaming *Stream, Download Shows *Download Music/Photos</small>	<small>*Multi-Device Streaming *Download Shows Quickly *Download Large Files</small>	<small>*Download Shows in Seconds *Multi-Devices HD Streaming *Good for Multi-Player Gaming</small>	<small>*Good for Commercial Networking</small>
\$89.95/mo	\$99.95/mo	\$109.95/mo	\$129.95/mo

Based on FCC.gov recommendations



Unlimited Data



\$15 Discount For Cable TV Subscribers and Business Accounts



No Long-Term Contract



\$5/mo Senior Discount Per Account



\$5/mo Student Discount Per Account



Free Reconnect or New Installation

*A connection with low latency, the time it takes your device to talk to the intended server, is more important than bandwidth for some activities. We recommend 1GB routers for best results. Some speeds may not be available in all areas. Prices reflect \$15 discount extended to current Limestone & Bracken Cable television subscribers. Student and Senior discounts available on unlimited data packages only. Valid driver's license, student ID or report card required. Limit 1 discount per account.

RESIDENTIAL HI-SPEED INTERNET

Prices Reflect \$15 Discount for all Cable TV & Business Subscribers

Bronze

3 Mbps Download 1 Mbps Upload

\$29.95/mo 300GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

Silver

5 Mbps Download 2 Mbps Upload

\$41.95/mo 350GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

Gold

10 Mbps Download 3 Mbps Upload

\$51.95/mo 400GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

Platinum

15 Mbps Download 5 Mbps Upload

\$61.95/mo 450GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

BUSINESS HI-SPEED INTERNET

Prices Reflect \$15 Discount for all Cable TV & Business Subscribers

Bronze

5 Mbps Download 2 Mbps Upload

\$46.95/mo 400GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

Silver

10 Mbps Download 3 Mbps Upload

\$56.95/mo 450GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

Gold

20 Mbps Download 4 Mbps Upload

\$68.95/mo 500GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

Platinum

25 Mbps Download 5 Mbps Upload

\$78.95/mo 550GB monthly usage
\$10 per 25GB Overage Charge - No Rollover

All packages include 1 Cable Modem, 7 Email Addresses, 1 DHCP Assigned IP Address, 10 Megabytes Personal Storage, User Customizable SPAM Filter, and 24 Hour/7 Day a Week Technical Support. Extra email addresses and static IP addresses are available at an additional charge. Residential packages only available to residential addresses. All speeds are "Best Effort" and are not guaranteed. Indicated speeds are based on wired connection. Wireless speeds will vary based on home network environment. Taxes and Fees may apply. Call our office for details.



Affordable Connectivity Program

Helping Households Connect

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

The Affordable Connectivity Program provides up to \$30/month discount for broadband service.

The Affordable Connectivity Program is limited to one monthly service discount per household.

Who is Eligible?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least *one* of the criteria below:

- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Is eligible to participate in the National School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision; Received a Federal Pell Grant during the current award year.

Check out www.fcc.gov/ACP for a **Consumer FAQ** and other program resources.

Two-Steps to Enroll

1. Go to ACPBenefit.org to submit an application or print out a mail-in application; and
2. Contact **Performance Broadband** to select a plan and have the discount applied to your bill.

Eligible households must **both apply for the program and contact a participating provider to select a service plan.**

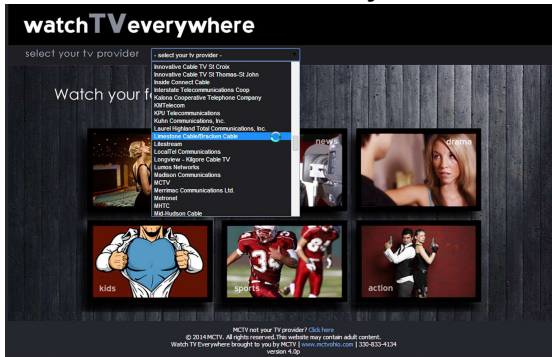
Call 877-384-2575

or find more information about the Affordable Connectivity Program
at fcc.gov/ACP

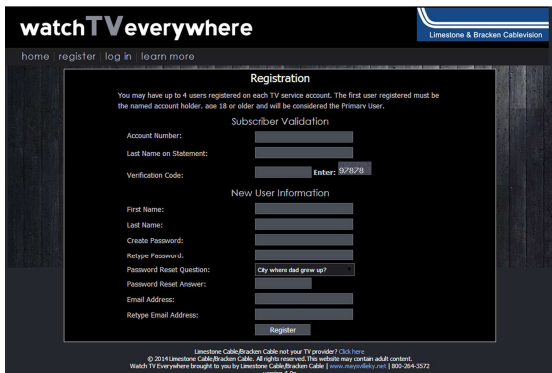
watchTVeverywhere FIRST TIME REGISTRATION

It's quick and easy to get started on WTVE.

Visit www.watchtveverywhere.com and follow these simple steps:

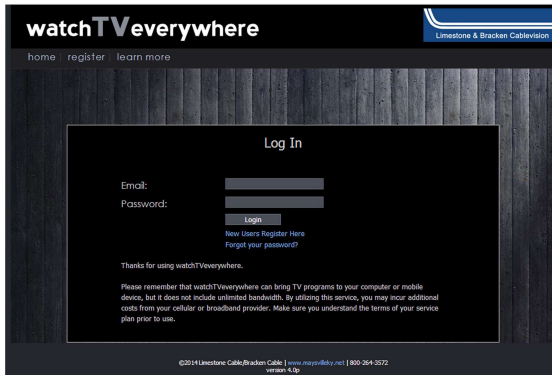


Step 1: Select Limestone and Bracken Cablevision as your service provider and then choose Register.



Step 2: Fill out the form. You will need your account number. Enter it removing any spaces.

Step 3: You will receive an email after filling out the registration form. Click the activation link in the email.



Step 4: Log in with your newly created account information.

Visit limestonecable.com/wtve.html and download network apps to start streaming on your mobile devices!
[watchTVeverywhere channels within your subscription tier are **FREE** with your Limestone or Bracken Cablevision package.]

Service Fees

New Installation (Standard Drop up to 125 feet) or Reconnect	\$40.00
Extra Set as part of Initial Installation	\$15.00 each
Service Call Charges (i.e. Relocation, Extra Set)	\$40.00
Change of Package Rate (Downgrade Only)	\$40.00
Return Check Fee	\$30.00

Equipment Rental Rates

Digital Television Adapter	\$1.95/month
Cable Card without Digital Package	\$6.95/month
Additional Cable Card	\$6.95/month
High Definition DVR without Extended Service	\$12.95/month
High Definition DVR with Extended Service	\$10.95/month
Additional High Definition DVR with/without Extended Channels	\$12.95/month
Unreturned, lost or damaged DVR or HD Converter	\$350.00 each
Unreturned, lost or damaged DTA	\$50.00 each
Unreturned, lost or damaged Cable Internet Modem	\$50.00 each
(Cable Cards & DVR Converters require a \$35.00 deposit per Converter)	
All rates & charges subject to all applicable Federal, State & Local taxes & fees	

For Service Inquiries

Limestone Cable	606-564-9220
Bracken Cable (Augusta)	606-756-2204
Bracken Cable (Brooksville)	606-735-2501
Bracken Cable (Germantown)	606-564-9220
Toll Free (All Systems)	800-264-3572

Channels 15-1 through 19-15 & 23 through 94 are viewable only with a QAM tuner equipped television.

Channel 200 through 950 are available only with an Extended Channel Package and a DVR, Converter or Cable Card.

All online activities use data; visiting websites, email, social media, gaming, streaming music and videos, etc. While it is good practice to monitor the data usage of activity, streaming video currently uses more data than others. Watching TV shows, movies and special events online can use between 0.3 GB per hour and 10 GB per hour, depending on the resolution the video is delivered in. HD video uses much more bandwidth than lower resolutions. We also encourage users to secure wireless routers with complex passwords; ANY device using your wifi is using your data allotment.

Subscriber Privacy Notice

As a subscriber of cable services, you are entitled under Federal law to know the following:

1. So that we may continue to provide reliable, high quality service to you, we keep regular business records that contain your name, address and other personally identifiable information. Such records include billing, payment and deposit records indicating the service options you have chosen. We use this information to make sure that you are being properly billed for the services you receive. We also use this information for service calls, customer surveys, bill collection, as well as our own tax and accounting records.
2. We consider information we keep to be confidential. We may collect personal information from you and may disclose it to a third party if (a) you consent in advance in writing or electronically, (b) disclosure is necessary to render cable activities, (c) disclosure is required under a court order. Disclosure "necessary to render cable services" include release of personally identifiable information to our cable employees, cable contractors we may hire, collection agencies, mailing services for the distribution of program guides, audits by our satellite network programmers in order to verify those accounts, and like services. We may release information to law enforcement in an emergency situation that involves immediate danger of death or serious physical injury to person.
3. We will not disclose your name and address to any mailing list for any purpose other than our own business use. We will not disclose the extent of your particular viewing or use of a particular service or the nature of any transaction you may make over the cable system, but we may disclose that you are among those as a group who subscribe to a particular service.
4. We may also electronically test the system from time to time to determine whether you are being properly billed for the cable services you are receiving.
5. We will maintain information about you for as long as we provide service to you or if necessary for related business activities. Ordinarily, for tax reasons, we would keep records for five (5) years. When information is no longer necessary for our purposes, we will destroy the information unless there is a legitimate request or order to inspect the information still outstanding.
6. You have the right to inspect our records containing information about you, correct any error in our information and enforce your rights under Federal law, including the right to recover statutory damages and costs. If you wish to inspect the records at our system office pertaining to you or to review your statutory rights, please contact us to set up an appointment during regular business hours at 606-564-9220.

Subscriber Payment Policy

All bills are due upon receipt

All bills are past due after the 10th of each month

Any bill not received in our office by the 15th of the month is subject to a \$3.00 late fee

Any account past due is subject to be disconnected after the 20th of each month

Bill Pay Options

Bank Draft - fill out an ACH Authorization Form for automated bank draft the 1st business day of each month

Recurring Credit Card Payment - fill out a Recurring Credit Card Payment Authorization Form for automated credit card payment on the 1st or 15th of each month

Online - visit performancebroadband.com, click Pay My Bill for online Credit Card payments

USPS - mail payments to PO Box 100, Maysville KY 41056

Drop Box - leave Checks in our drop box at 626 Forest Ave, Maysville - **please do not leave cash in the drop box**

By Phone - call 606-564-9220 for Credit Card payments by phone

In Person - visit our office at 626 Forest Ave, Maysville to pay your bill by Cash, Check or Credit Card in person

Bracken Cable Subscribers may also make in-person payments at:

Watson Building, 101 Frankfort Street, Brooksville, Kentucky

Reynolds Pharmacy, 216 Main Street, Augusta, Kentucky

LIMESTONE & BRACKEN CABLEVISION

626 Forest Avenue, PO Box 100
Maysville, KY 41056

Bulk Rate
U.S. Postage
PAID
Permit No. 106
Maysville, KY
41056

